Work History

Invisible Technologies Inc – Advanced AI Data Trainer
July 2023 – Present
(Remote)
- Working closely with a team of other trainers, within protocols developed by the world's leading AI researchers.
- Training the AI to read, write, summarize knowledge, and interpret meaning.
- Managing knowledge base and prompts for LLMs.
- Implementing the conversational flows.
- Synthesizing raw, unfiltered data to build well-organized unbiased data sets.
- Ensuring data is properly annotated according to specific annotation guidelines.
- Verifying and validating data annotations to ensure that the AI is reading it properly.
- Re-annotating data when AI doesn't read data correctly.

Sonic Fiber Optic Internet – Technical Support Representative
January 2023 – July 2023 (7 months)
(**Remote**)
- ISP Troubleshooting using Genesys Customer Solution Software.
- Responding daily to customer inquiries regarding Wi-Fi issues.
- Fiber Optic, DSL, and IPBB troubleshooting.
- Telecommunications.

CSR Digital Media – Entrepreneur
November 2019 – Present
(**Remote**)
- Web/App Design and Development.
- Graphic Design, Logo/Branding.
- UI/UX/User research/User workflows.
- E-commerce, SEO, Google AdSense.
- Sales and Marketing strategies.
- Business inquiries regarding sales and marketing.
- Day-to-day web page maintenance for multiple clients.
- Video Training Tutorials.

Cinemark – Assistant Manager
May 2017 – March 2020 (3 Years)
Marina, CA/Folsom, CA/Roseville, CA
- Employee Evaluations, Cash/Safe Management, Concessions.
- Mentored new Employees to contribute to the theater's positive culture.
- Communicated clear expectations and goals to each team member.
- Worked with Management team to implement the proper division of responsibilities.

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Sacramento, CA

Business: csrdigitalmedia.com
Portfolio: cordellradke.com

Digital Media Skills

- JavaScript
- HTML
- CSS/SCSS
- UI/UX
- Graphic Design
- SEO/ASO
- Wordpress
- Squarespace
- Wix
- Shopify
- Webflow
- Adobe Creative Cloud
- Microsoft Office
- AI Data
- Google AdSense

Interpersonal Skills

- Communication
- Conflict management
- Empathy
- Leadership
- Listening
- Positive Attitude
- Friendly
- Organized
- Patient

Education

Full Sail University March 2019
Bachelor of Science in Web Design and Development
Graduated with Honors:
VAL, Leadership & Organization,
WDD Course Director Award

DigiPen Institute of Technology 2015
WANIC Program, 2D and 3D Computer Animation

Rue21 – Sales Associate
Feb 2016 – March 2017
Salinas, CA

- Responsible for sales floor products and customer service.
- Cash register and floor organization.
- Assisted managers in cash handling.

Bedrock Video Productions – Illustrator and Graphic Designer
2010 - 2015
Seattle, WA

- Drew illustrations for children's videos and books.
- Voiced over work.
- Developed artistic visual products while working within defined technical constraints.
- Designed graphics for websites, logos, and promotions for marketing.